

Leveda Inc

Annual Report 2009–2010





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Board Members & Positions Held

Board Members in office for the 2009/2010 financial period were:

Keith Furniss	Chairperson, Professional Representative
Barry Dwyer	Deputy Chairperson Community Representative
Sue Andrews	Community Representative
Matthew Greig (resigned April 2010)	Treasurer, Professional Representative
Chris Keenihan	Professional Representative
Dennis Luestner	Community Representative
Jim Young	Community Representative
Richard Bithell (resigned October 2009)	Professional Representative
Grant Rowberry (elected October 2009)	Community Representative
Denice Wharldall (resigned June 2010)	Chief Executive Officer
Craig Dahlgren (July 2010)	Acting CEO



Who we are

Leveda is an accommodation and community support service for people with a disability who have complex support needs.

Our Vision

People living with a complex disability are active, valued members of the community.

Our Mission

We develop and provide high quality accommodation and community support ensuring each person has maximum control over her or his life.

We value and uphold:

- ↻ An environment of caring, kindness and fun
- ↻ Each person's ability to participate, learn and develop regardless of the degree of disability
- ↻ The involvement of family and of people important to the client
- ↻ A skilled and motivated workforce
- ↻ Innovation, competency and commitment to assist with a range of complex needs, including health care and behaviour support and the right of all people living with a disability to be supported in the community. We believe nursing homes and 'institutions', because of their size and practice, cannot fully meet the individual needs and aspirations of people living with disability.



Objectives

The objectives of Leveda Inc are:

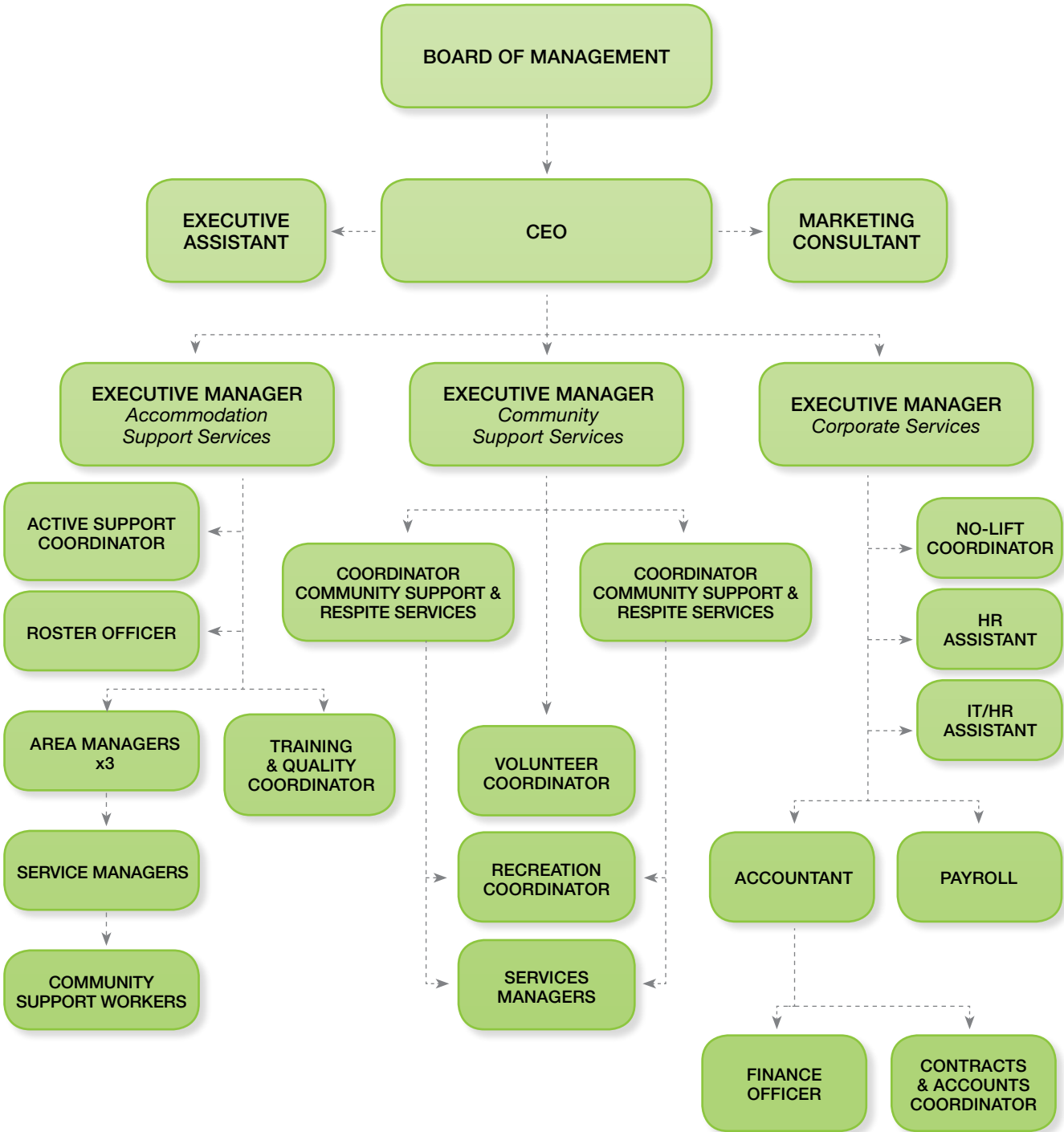
1. To provide long term community based accommodation support services to people who have a disability and high support needs in the north, north eastern suburbs of Adelaide;
2. To promote and provide an environment in which clients, their families and advocates can make appropriate and effective decisions about lifestyles, policies and standards, and in which the services of the Association are properly evaluated;
3. To ensure that the developmental needs of the individual are met through the provision of ongoing life skills training;
4. To empower individuals to control their own lives while acknowledging their right to protection from neglect, abuse, intimidation and exploitation;
5. To design and administer services in a manner which also acknowledges the needs of people with a disability who experience a double disadvantage as a result of their gender, ethnic origin, aboriginality, financial situation or dual/multiple disability;
6. To make available a range of supports and training to people with disabilities to enhance their opportunities to live in the community with dignity and independence;
7. To actively lobby and advocate on behalf of clients to attract sufficient funds to ensure appropriate support and services to clients;
8. To actively encourage the participation of clients and their families at all service levels;
9. Ensure Leveda Inc is sensitive to the needs of people with disabilities and their families; and to do all such other things as may be incidental to the attainment of such objects.

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Organisational Chart



Organisational Chart as of 01 July 2010



22nd Annual Report

- ❶ Chairman's Report 2010
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Leveda has achieved a prominent and respected position as a quality provider of client-centred services to individuals and their families. As we look to further strengthen our services I am pleased to present the Annual Report for 2010.

Leveda established two new respite services, one at Crane Street and the other at Payneham Road, which cater for 11 clients. We also won the SA Government tender for three new services with the 'Young People in Aged Residential Care Project'. Our 'active support' program empowers our clients and is being embedded into everyday service delivery. Leveda now serves 150 clients and manages 25 services.

As a result of service growth Leveda saw an increase from the previous year in income in the 2009/2010 period. Grant income increased marginally; however fee-for-service income increased markedly, and doubled to over 4 million dollars for the year, contributing to over a 30% increase in total equity.

To meet the increasing demand for our services we have been implementing changes since 2009 to increase our capacity to serve clients and their families.

Our organisational structure has been strengthened with accommodation area managers, a volunteer coordinator, a maintenance officer, a marketing coordinator and increased hours in the functions of recreation co-ordination, OHS&W, staff rostering and administration. Leveda's website has been updated to reflect our client centred values and present a fresh, welcoming appearance. The quality of our services has been strengthened and recognised through the process of being awarded the highest level 'Service Excellence' quality accreditation in 2010 by the Department for Families and Communities.

The Chief Executive Officer, Accountant and Board undertook a thorough review of our internal financial reporting and this has been vastly improved to assist decision making and planning. I am pleased to say that in 2010 we successfully renewed our core funding agreements with the Department for Families and Communities.

Leveda's Strategic Plan covers the period 2009 to 2012 and presents four foci that underpin our decision making and accountability to clients and their families:

- ↪ Strong service
- ↪ Sound business
- ↪ Managed growth
- ↪ Our brand

The Board, CEO and Executive Managers held a planning day in February 2010, from which a number of agreements and improvements flowed in these four areas of focus, including reinforcement of our core commitment to support clients and their families in the most affirming, responsive and least restrictive ways possible. The Board has reaffirmed its commitment to consolidate services to the substantially larger client base and establish the Leveda name (our 'brand').

The disability sector is considering how it will respond to a number of government proposals and initiatives, such as; the Federal Government's national disability strategy, the national disability insurance scheme and individualised funding (also known as self-directed funding).

In July 2010, after some 14 years of leading Leveda, we bid farewell to our CEO, Denice Wharldall. Denice worked tirelessly with the organisation and all of its stakeholders to meet the needs of clients and significantly elevated Leveda's reputation in the disability sector. She believes in the abilities of people with a disability and such was her dedication to their needs that she knew almost all the clients on a first name basis. On behalf of the Board and everyone at Leveda I wish Denice success in her role as CEO of



Community Accommodation and Respite Association. We are confident that Denice will encourage opportunities for both organisations to partner for improvements to clients and their families.

Looking to the future, the Board welcomes the positive challenges before it.

I am pleased to announce that we have selected Wendy Wake-Dyster in the leadership role of CEO. Wendy was the Director of Client Services at Novita, was formerly their Director of Research and Innovation and has recently acted in the CEO role at Novita. She brings a range of experience in senior management to Leveda, has community sector Board experience and has established effective networks in the disability and health sectors which will benefit Leveda. She particularly looks forward to meeting our clients and their families as her induction progresses at Leveda.

From a continuous improvement perspective, we will continue to conduct internal auditing to support greater consistency of service delivery across all services, take a risk management approach with development opportunities, invest in the complex implementation required by the new industrial relations framework and refine our efforts to attract and retain effective staff and management.

As our office at Peaton Avenue, Ingle Farm is no longer able to accommodate us we will be moving to roomier premises at Park Terrace, Salisbury in October 2010.

A special note of thanks is due to Craig Dahlgren and Sue Andrews. Craig (Executive Manager, Corporate Services) has capably and effectively

served the organisation and the Board in the role of acting CEO, following Denice Wharldall's departure. I would especially like to recognise the work of our former Chair, Sue Andrews who selflessly served this organisation as a Leveda Board Member for the past nine years and Leveda Chair for the past seven years and continues to support Leveda informally as well as being a Board and Committee member.

In my first year as Chairman I wish to thank the Board members for their support, and I believe Leveda is in a sound position to further develop its caring and professional services to clients and their families.

Keith Furniss,
Chairperson



In 2009/2010 Leveda continued to build on the corporate services function to support the further organisational growth in the service areas which had taken place over the year.

The increased volume in service delivery, focus on service delivery improvement and the need to manage more complex and diverse risk saw the need to develop a more robust corporate services function.

Human Resources

The maintaining and building of a workforce to meet growing organisational need continued to present challenges in 2009/2010. The continued growth in both the areas of Accommodation and Community Support and Respite services saw staffing numbers grow by approximately 15% from the previous year, with the total number of staff heads now approaching 300.

Building on the work undertaken in the previous year to establish a more formalised Human Resource function, Leveda continued to further enhance established Human Resources systems including:

Policy and Procedure

- ↻ Refinement of recruitment and induction processes for new staff
- ↻ Staff development programmes, including staff appraisals and minimum training requirements
- ↻ Focused training for Managers in service and management functions

Financial Management

The organisational growth saw the need to develop greater resources in the area of financial management including a move from an out sourced finance function to the employment of the organisation's own Accountant, supported by a Finance Officer and Accounts Coordinator. The establishment of an internally based finance team has given the organisation the capacity to effectively manage increasingly complex finances, in addition to providing Management with accurate and timely financial reporting. The new finance structure also assists with operational and strategic decision making, whilst also creating a greater capacity to manage adverse and opportunity financial risk.

Risk Management

As in previous years, the 2009/2010 period saw the need for the organisation to continue to manage risk in a number of areas whilst still pursuing risk opportunities in support of strategic objectives and service development. Growth in service areas, whilst generating risk, also allowed the organisation to invest in strategies and systems to further enhance our ability to manage risk in those areas of priority.

Initiatives assisting with risk mitigation over the year included;

- ↻ Growth in the service areas of Community Support and Respite, reducing sole reliance on grant funding
- ↻ Greater resourcing of the Corporate Services area particularly in the area of financial management



- ↻ Further enhancement of internal systems including those associated with client and staff information management
- ↻ Specialised clinical support systems for clients with complex support needs
- ↻ The implementation of direct service delivery related internal auditing

The organisational Risk Register continued to serve as a useful tool for recording and monitoring organisational risk.

Occupational Health, Safety and Welfare

Reduction in injury rates and an emphasis on managing compliance issues associated with OHS&W remained a focus for the 2009/2010 year with the continued growth of the organisation, both in service volume and complexity providing for potential increases in OHS&W related issues. Despite the growth over the year, the number of reported work related injuries remained relatively unchanged when compared with the number of injuries reported in the previous year. Sprains and strains remained the prevalent cause of workplace injury; however the majority of people who sustained an injury returned to work with no or minimal lost time. There were no notifiable or serious injuries for the 2009/2010 reporting period. The number of workers compensation claims has remained comparable with the previous year.

Training (Safety)

Mandatory training for staff in the areas of Manual Handling and Behavioural Support (PART Training) continued to be employed as an overall strategy to reduce the potential for workplace injury, with

additional resources allocated on an ongoing basis to assist with managing compliance in these areas, ensuring that all staff have an appropriate base level of training.

Occupational Health, Safety and Welfare Committee

The OHS&W Committee has met on a regular basis over the year and continued to serve as an effective tool in identifying and assessing OHS&W issues. As a result of the increased growth and diversity of the organisation the Committee undertook to review its composition of members to ensure that staff from all service areas had representation within the Committee.

Quality Systems

In 2010 Leveda achieved the Award Level of the Service Excellence Framework, building on the work already undertaken in obtaining the previous Foundation Level of the quality framework. Validation at the Award Level required the organisation to demonstrate a systematic approach to quality at an organisational level and an ongoing commitment to continuous improvement. The Service Excellence Framework assists the organisation to develop a consistent and measurable approach to service delivery resulting in improved services for the people we support.

Craig Dahlgren
Executive Manager, Corporate Services



Leveda's 20 accommodation support services continue to provide quality services; with the increase in services an additional Area Manager has been employed in an acting capacity to meet the need of service supervision and support.

Over the 2004–2010 period, Leveda has increased Accommodation Services by 75% and enabled an increase in clients supported by 84%.

Further growth in the Accommodation Services in 2009-2010 resulted in the development of three new services:

1. A transitional service for four young people aged between 14 and 18 who require 24 hour passive night support. The service was set up so that these young men are able to learn independent living skills such as, cooking, cleaning and looking after their house, budgeting, personal hygiene and social skills to enable them to eventually move into a less supported facility.
2. A complex by Lutheran Homes was specially built to suit the needs of five people. Four of this group moved from Strathmont into community housing with one person choosing to move out of a service to share the house with a friend.
3. This service was developed as part of the Disability SA Young People Residing in Aged Care (YPRAC) Program. The house was built by the Julia Farr Housing Association and is a four person service currently supporting three people who were living in Aged Care facilities.

We were also successful in tendering for another service through the YPRAC program, which will be completed in 2011 and will support six people.

The service that Leveda provides for the people with Prader Willi Syndrome (PWS) and associated eating disorders has moved into a brand new house built by Lutheran Homes, purpose built for the needs of this service. The people supported there have more space with different areas for recreation and a gym to migrate and do their own thing.



We were pleased to welcome two visitors. Linda Thornton, President of the New Zealand Prader Willi Association and a parent of a person with PWS. Linda came to Adelaide to present a workshop on PWS.

The second person was Elly Scheermeyer, Assistant Professor for Primary Healthcare Resource Evaluation and Development at Bond University, Queensland. Elly is also President of the PWS Association of Australia. Elly visited Leveda's PWS service while at a conference in Adelaide.

Both visits were a positive opportunity to showcase our service and make valuable contacts.



As we have grown and developed services, we have continued to place a priority on training:

- ↪ Supporting people to become part of the community
- ↪ Developing and maintaining skills of the people they are supporting
- ↪ Working effectively with culturally diverse client and co-workers
- ↪ Supporting individual health and well-being
- ↪ Maintaining an environment to empower people
- ↪ Following safety procedures for direct support work and how to provide behavioural support as well as providing support to people with disabilities and complex needs
- ↪ How to work within the relevant legal and ethical framework
- ↪ How to maintain quality service delivery

Leveda have employed a Trainer/Service Auditor whose role is to co-ordinate the Certificate 3 & 4 Trainees, facilitate the training sessions, and support the trainees and students. Leveda currently have a combination of 100 trainees and non-trainees enrolled in TAFE Certificate 3 and/or Certificate 4 Disability. The Service Auditing role is to conduct regular service health audits of our services as a quality assurance measure.

Leveda has introduced new personal profiles for the people we support called "What I'd want you to know about me!" This is a web based program and has been

rolled out across all our services by Flinders University Social Work students who are doing their third year placement with Leveda. "What I'd like you to know about me!" is a user friendly program, it is colourful, accessible and is written in a way that the person would speak. It can be viewed by the relevant people with whom the person would like to share this information.

Two of the people we supported have passed away in the past 12 months, Lyndon (known as Fred) Matthews who passed away on 15th August 2009 and Gary Garfield Manuel who passed away on 18th July 2010. They have been sadly missed by their house mates and those who supported them. One of our long standing staff Susan Murdoch also passed away on 20th June 2010, she will be sadly missed by the people she supported and her co-workers.

Val Crowther

Executive Manager, Accommodation Services



Both the Community Support and Recreational Programs of Leveda have continued to grow over the past 12 months, providing services to clients in need.

Community Support and Recreational Programs

During the 2009/2010 financial year Leveda opened two more respite facilities in response to demand. We currently have services at Parafield Gardens, Salisbury North and Stepney.

The increasing demand to support children has resulted in one of our respite services being dedicated specifically to the support of children.

Both the number of individuals and the complexity of their support needs have continued to increase and as a result the organisation has invested in training of staff to meet the changing needs of the clients being supported.

Leveda continues to meet the challenge of providing respite to individuals within the community and works collaboratively with others to ensure that services reflect best practice.



Recreation

The recreational program continues to provide opportunities for individuals supported by Leveda to participate in community activities. Central co-ordination and support of recreational events has increased the number and types of events accessed by individuals supported by the organisation. Students from Cambridge College continue to support this role in their placement with the organisation.

In recognition of the value of this program Leveda has appointed a Recreational Coordinator to undertake this role in an ongoing capacity. Over the next 6 months the program will be reviewed with the view to enhance and further improve opportunities for individuals being supported by Leveda. This is an exciting time for clients of Leveda as the program works collaboratively with the volunteer project currently being implemented by the organisation, to further increase opportunities to meet individual goals in the area of recreation and community participation.

Consumer Reference Group

One of the major contributions of the Consumer Reference Group this year has been in the participation of the review of the Disability Standards. In April of this year clients were given the opportunity to express an interest in being part of a focus group to review the standards. With the assistance of social work students from Flinders University, clients participated in individual interviews at their homes. This was followed by a workshop held in May where as a group they had a say about how the standards could be improved. In June twelve of the clients participated in a focus group held by the committee assessing the standards



and collectively contributed to the review process for the Disability Standards. The Consumer Reference Group continues to be an avenue for clients to make contributions to service delivery.

In the coming year the Consumer Reference Group will undergo a review through a consultation process. It is envisaged that the group will form a committee with terms of reference.

Volunteers

The vision of Leveda is for people living with complex disabilities being able to be active, valued members of the community. As a result Leveda is committed to providing opportunities to all individuals supported by the organisation to maintain control over their own lives.

One way to achieve the vision and the mission of the organisation is through the use of volunteers. As part of the Strategic Plan Leveda has partnered with Northern Volunteering SA Inc. to embark on the implementation of a volunteer program to deliver strong volunteer involvement.

With appropriate recruitment, screening, training and supervision, volunteers can effectively and responsibly enhance, expand and add value to services. Leveda has been committed to the implementation of a volunteer program which includes volunteers as an important and necessary component in the development and delivery of its services. The program's focus is to ensure that volunteers are able to engage in a mutually rewarding experience with the organisation in choosing to volunteer and in doing so reciprocal benefits are offered to clients, staff and the organisation. To facilitate the process a Volunteer Development Project Officer was appointed earlier this year.

Anna Hughes

**Executive Manager,
Community Support & Respite**

The Year That Was...







Person Centred Active Support has been in place at Leveda since 2007.

The success of sustaining Active Support in services is attributed to the commitment of the Board and Senior Managers promoting the benefits and value of the model throughout the organisation. The level of managerial support is crucial to ensure its effectiveness, and is achieved by the degree of planning, training, support, reviews and regular feedback. Encouraging staff awareness of how Active Support adds value to the lives of people we support is regularly on the agenda and Leveda’s website, staff newsletter, promotional efforts, and team meetings are some of the tools to maintain discussion.

Since its inception at Leveda, notable changes have been observed following staff training. The level of activity people are involved in has risen, as shown when comparing and contrasting outcomes for the period 30 June 2009 to 30 June 2010 in the information below. The following table shows the level of increases in participation at some of Leveda’s services.

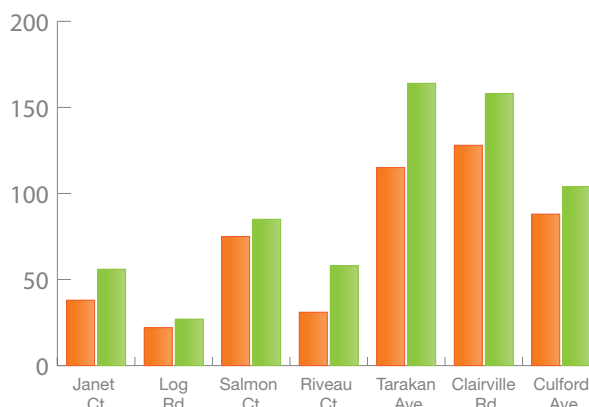
The increases are based on the data collected from services and compared with the same month in the previous year.

The general findings show an increase in participation levels and a focus on sustaining involvement in daily activity.

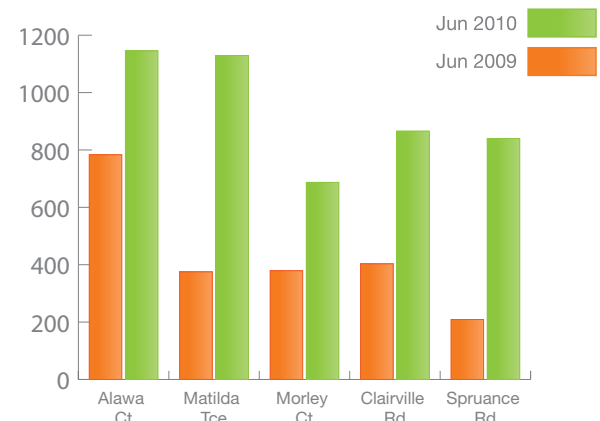
The majority of services have been trained in Active Support procedures. Out of the 25 accommodation and respite services, 19 services have completed training with the remaining 4 services scheduled to receive training. Training now focuses on providing staff refreshers and is also provided to staff completing their traineeship. The content of the training has been aligned with Certificate III and IV in (Disability) and reflects the Community Services Training Package.

Julia Farr MS McLeod Benevolent Fund provided financial support to the project which ended in April 2010.

Social & Community Activities



Domestic Tasks





Leveda extends its thanks to this organisation for contributing the resources to develop, implement and sustain the Active Support program.

An Active Support training and information resource on disc format for other organisations use is in its final stages of development. A DVD made by Leveda describing aspects of the model is already in use in the organisation and a promotional DVD has been circulated to other organisations in South Australia. The DVD describes Active Support from an Australian perspective and includes people other than those who have an intellectual disability including people with autism spectrum disorder, acquired brain injury and people who have a sensory impairment. The resource manual provides information for organisations including templates, guidelines, and recommendations highlighting strategies for success.

Professor Keith McVilly, Deakin University, Melbourne, has continued to provide consultancy and feedback to the project based on data Leveda has provided on levels of participation in daily activity. Leveda had the opportunity to present its experiences on Active Support at the Victorian Active Support community of practice, hosted and facilitated by Jewish Care and Professor Keith McVilly. Leveda participated in the work of a task group responsible for developing guidelines regarding organisational readiness in implementing Active Support. Leveda also recommended and has participated in the development of a South Australian community of practice.

Leveda has worked with external organisations introducing the model to their services, including Autism SA who progressed to completing the Train the

Trainer process. Leveda has recently begun working with Minda (Train the Trainer) who are also introducing the model into its organisation.

Active Support has become to be well embedded in the culture of the organisation. Through the continual cycle of staff training, promotion, effective use of procedures, tools and resources, collecting and reviewing evidence, providing feedback and guidance. This has all contributed to the changing positive culture in Leveda, and our life long learning.

Karen Tohver

Active Support Project Officer



Julia Farr MS McLeod Benevolent Fund provides financial support to this project.



As always Leveda held a range of differing events across the 2009/2010 financial year, providing countless laughs and good times for clients and staff.

Our Monthly disco, VIVA Leveda, gets better and better with each year. As we move into 2011, our Recreation Coordinator will ensure that the much loved discos continue to grow in popularity with great music and fun activities.

Our skit afternoon continues to be a big success, congratulations to all on a fabulous effort.

The 2009 Christmas picnic was once again a highly anticipated event on the Leveda social calendar, filling all involved with Christmas cheer, a very important event for Leveda.

Of course the recreational events that are organised for our clients and in some circumstances by our clients are of much importance to Leveda. Events such as the above and others like the City to Bay are prime opportunities to get our name out into the community and raise new support.

A big thank you to the Leveda fundraising committee for their ongoing support, and to the Lions Club of Tea Tree Gully for their commitment.



22nd Financial Report

- **Treasurer's Report**
- **Board Statement**
- **Leveda Financial Extracts 2009–2010**
- **Organisational Growth Summary 2004–2010**



As anticipated in the 2008/2009 Annual Report, Leveda has exceeded a \$10 million operating budget.

In the 12 months ending 30 June 2010, grant funding from the Office of Disability and Client Services increased by less than 2.5%. It is now only 52% of Leveda's total income.

However, Leveda enjoyed an increase of more than 80% in fee-for-service income from individual client contracts, with Disability SA being the major funder. As a result, Leveda's total income increased to \$11,298,976, 25% more than the previous year. Leveda finished the year with a healthy operating surplus of \$520,637 (4.6% of total income), and Leveda's total equity increased to \$1,880,882.

Leveda looks forward to sound financial and service growth.

Barry Dwyer,
Treasurer



Statement By Members Of The Board

The members of the Board have determined that the association is not a reporting entity and this special purpose financial report should be prepared in accordance with the accounting policies outlined in Note 1 to the financial statements:

In the opinion of the members of the Board the financial report:

1. Presents fairly the financial position of Leveda Inc as at 30 June 2010 and its performance for the year ended on that date.
2. At the date of this statement, there are reasonable grounds to believe that Leveda Inc will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the members of the Board and is signed for and on behalf of the members of the Board by:

Keith Furniss,
Chairperson

Barry Dwyer,
Treasurer

Dated this 30th day of August 2010



Leveda Inc. has prepared a full set of financial statements that have been audited by HLB Mann Judd. Below is an extract of these financial statements.

Leveda's full financial statement inclusive of the auditor's report is available upon request and also via the Leveda website, www.leveda.org.au.

Statement of Comprehensive Income For The Financial Year Ended 30 June 2010

	Note	2009/2010 \$	2008/2009 \$
Income			
Members' subscriptions		250	320
Operating grant		5,847,496	5,708,439
Fee for Service Income		4,351,555	2,373,146
Client Contributions		838,628	600,464
Fundraising & donations		15,000	4,140
Interest income		37,254	41,879
Gain on sale of assets		(707)	1,351
Other Income		209,500	246,041
Total income		11,298,976	8,975,780
Expenditure			
Employee benefits expense		8,501,407	7,485,849
Depreciation		290,587	142,228
Food and Housekeeping		177,918	145,593
Client personal care		114,440	133,195
Electricity and gas		49,615	50,328
Repairs and maintenance		191,711	164,295
Set up costs - new services		177,245	14,818
Transport		299,880	263,780
Telephone & communications		90,197	84,442
Property charges & rental		282,509	87,423
IT Support		74,480	69,406
Insurance		51,202	34,938
Minor equipment		63,529	14,960
Other expenses		394,643	227,472
Interest expense		18,976	4,956
Total Expenses		10,778,339	8,923,683
Surplus		520,637	52,097
Other comprehensive income		0	0
Total comprehensive income attributable to members		520,637	52,097



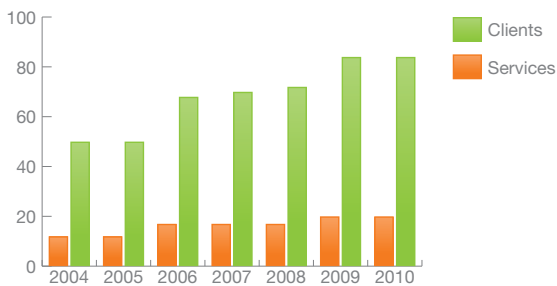
Balance Sheet As At 30 June 2010

	Note	2009/2010 \$	2008/2009 \$
CURRENT ASSETS			
Cash and cash equivalents	2	748,916	366,960
Trade and other receivables	3	754,919	317,129
Prepayments		46,500	-
TOTAL CURRENT ASSETS		1,550,335	684,089
NON-CURRENT ASSETS			
Property plant & equipment	4	2,188,557	1,830,449
TOTAL NON-CURRENT ASSETS		2,188,557	1,830,449
TOTAL ASSETS		3,738,892	2,514,538
CURRENT LIABILITIES			
Trade and other payables	5	632,925	424,344
Employee entitlements	6	734,987	730,009
TOTAL CURRENT LIABILITIES		1,367,912	1,154,353
NON-CURRENT LIABILITIES			
Long Term Borrowings		230,260	-
Employee Benefit Provisions	6	259,898	-
TOTAL NON-CURRENT LIABILITIES		490,158	-
TOTAL LIABILITIES		1,858,070	1,154,353
NET ASSETS		1,880,822	1,360,185
EQUITY			
Reserves		344,014	344,014
Retained earnings	7	1,536,808	1,016,171
TOTAL EQUITY		1,880,822	1,360,185

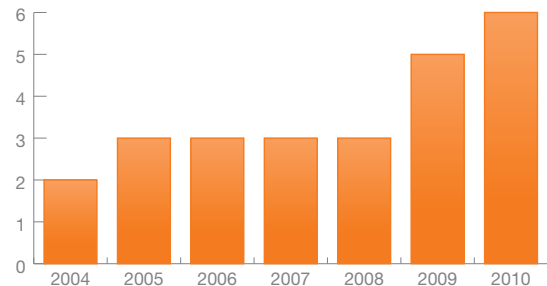


Growth of the organisation continued throughout the 2009–2010 year, building on previous years and in particular growth that has occurred in the 2004–2010 period.

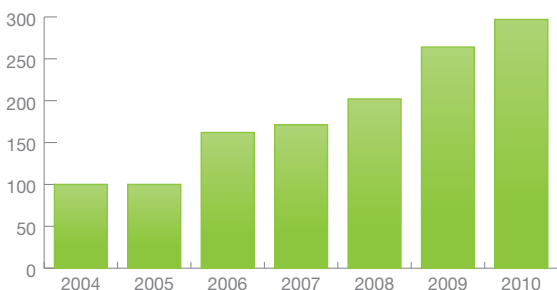
Growth in Accommodation Support Services 2004–2010



Growth in Respite Services 2004–2010

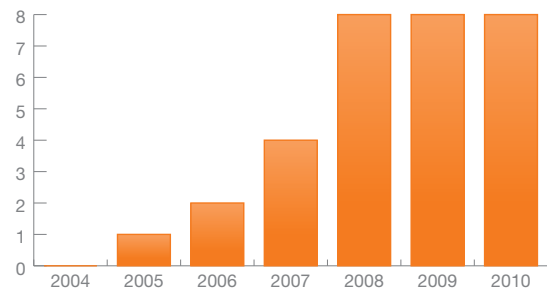


Staff Heads 2004–2010



Figures shown indicate increase of staff heads over the 2004–2010 period inclusive of full time, part time and

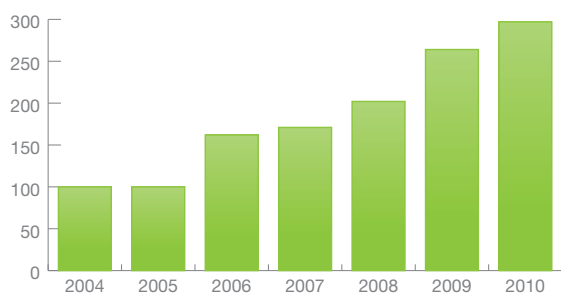
Growth in Respite Services (by Funding Body) 2004–2010



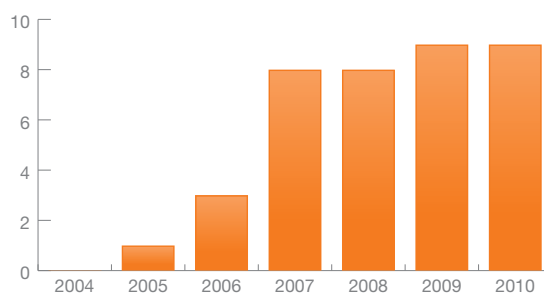
Figures shown indicate the number of Funding Bodies (by year) contracting Leveda for the provision of centre-based respite services.



Growth in Community Support Service (by Client) 2004–2010

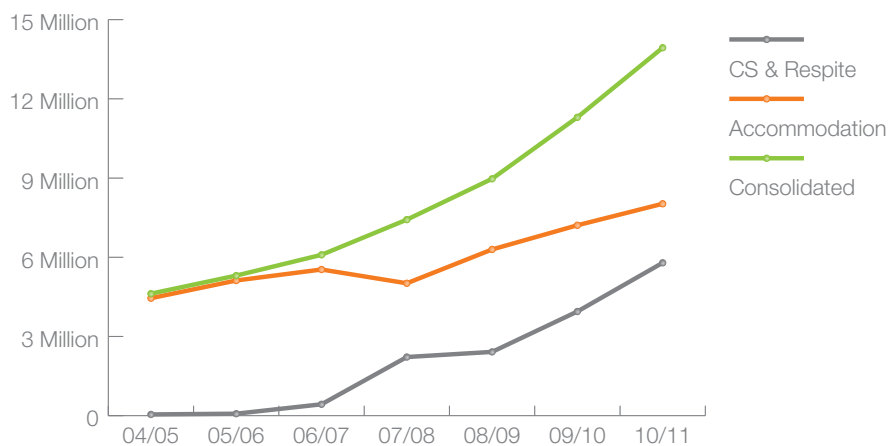


Growth in Community Support Service (by Funding Body) 2004–2010



Figures shown indicate the number of Funding Bodies (by year) contracting Leveda for the provision of individual support contracts.

Income 2004–2010





After a long history at Peaton Avenue, Ingle Farm, the Leveda family has grown and we require much more space.

You will now find us located at 101 Park Terrace, Salisbury. We can be contacted on 08 8256 9800.



How you can help

If you have any ideas on how Leveda can ensure the people we support are included and participating in their local communities, then please let us know.

We welcome support for our work and this can occur in many forms such as a donation of money, goods or services or by volunteering your time. Please contact us if you would like to contribute to the work of Leveda.

Are you interested in

- ↵ The services offered by Leveda?
- ↵ Working at Leveda?
- ↵ Volunteering
- ↵ Recreation
- ↵ Events

Please contact us

Leveda 101 Park Terrace, Salisbury, South Australia 5108

Tel (08) 256 9800 **Fax** (08) 8256 9898 **Email** leveda@leveda.org.au **Web** www.leveda.org.au



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